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Practical Nursing Care of the Deceased Person including Last Offices: A Best Practice Video Resource

- **Tracey Ashfield**, BHSCT Bereavement Coordinator
- **Michael McMillan**, BHSCT Deputy Bereavement Coordinator



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Openness & Honesty



Compassion



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Context

- **Regional variations and disrespectful care in “Last Offices”**
- **Formal complaints from Funeral Directors**
- **Datix / Incident reports**
- **No formal teaching in Northern Ireland in “Last Offices”**
- **Lack of knowledge, sharing poor practice**
- **Reportable to the Human Tissue Authority (regulatory body)**



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The Solution

Development of a “Last Offices” video resource:

- Collaboration with experts – Funeral Directors, Mortuary Professionals, Ward Teams, Chaplaincy, and the Coroner’s Service
- Employed a professional Video Production Team
- Supported by Charitable Trust Funds, Senior Management and Regional Colleagues



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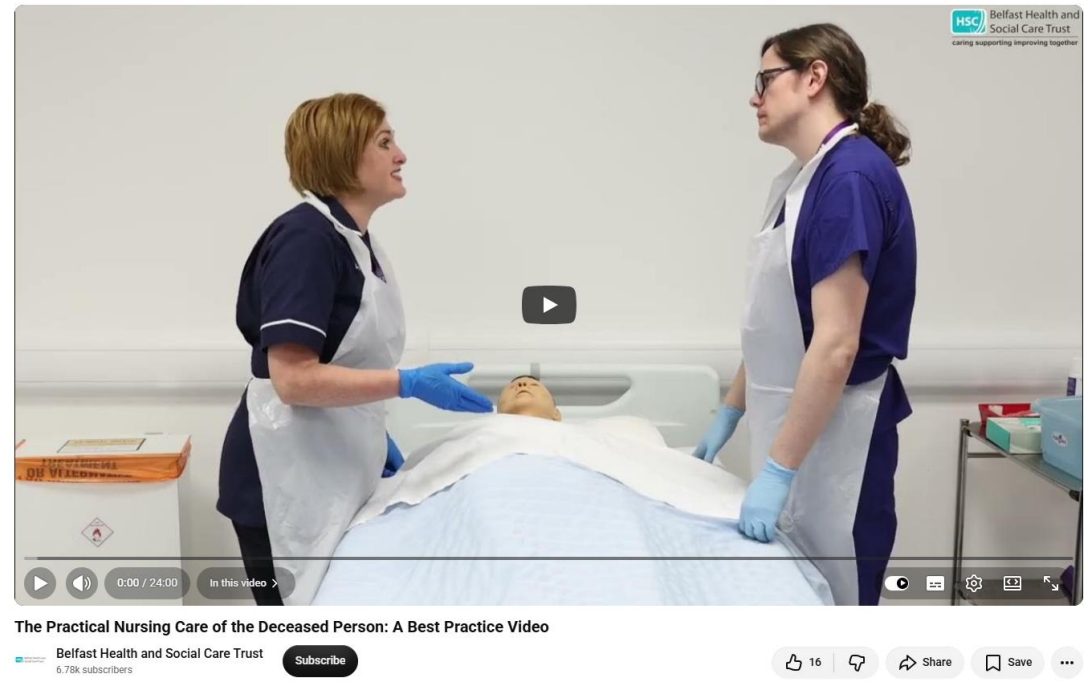


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The Progress



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The Result (so far..)

- **Reduction in incidents**
- **Will improve the dignified care provided to deceased people when regional roll out is fully implemented**
- **Embedded into University Teaching of undergraduate nursing programmes**
- **Embedded into post graduate regional education through the Clinical Education Centre**
- **Positive staff feedback re improvements in confidence**



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Thank you!



Language ▼

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